



ASUS BUSINESS SUPPORT

for commercial PCs

We offer all-around support for businesses of all sizes, providing dedicated assistance from the very beginning and proactively addressing your needs every step of the way. We're here to support you from first enquiry to purchase and beyond. With our flexibility and instant support, you can focus on upgrading your business to incredible heights.

Comprehensive protection

Whether it's accidental damage, faulty-drive retention for data security, or laptop troubles while traveling around the world, ASUS ensures you can get the protection you need, tailored to your business.

Tailor-made to your IT needs

ASUS Business ensures you'll enjoy comprehensive and all-around support from us. You have total flexibility to choose the services you need.

Minimize downtime

Our instant remote response and on-site support are designed to ensure minimal downtime for your business.

Find the right options for your business

Warranty Extension

We offer up to five years¹ warranty extension for commercial laptops, desktops and all-in-one PCs, so you can enjoy continuous hardware support from us.

Accidental Damage Protection (ADP)¹

Provides repair or replacement coverage for free or partial cost for drops, falls, liquid damage, electrical surges, and accidental breakage outside of normal use, once per year. This coverage goes beyond our standard warranty protection, giving you added peace of mind.

Next Business Day On-site Service (NBD OSS)¹

Professional technicians repair devices at your business location with labor and parts prioritization to minimize disruption.

VIP Hotline¹

Enjoy privileged contact via a dedicated support line, or priority access when you need any support from us.

Repair Reports¹

For a better management and tracking, we provide a report to you after every repair.

Examination and Cleaning Service¹

We are confident about the long-term reliability and durability of ASUS Business equipment — and by making regular use of our thorough examination and cleaning services, you can ensure your investment will last the distance.

HDD/SSD Retention¹

To secure business confidential and sensitive data, our service allows you to keep defective HDDs or SSDs that have been replaced by ASUS-authorized technicians.

Battery Service Package (BSP)¹

You can extend the period of coverage beyond the standard battery warranty. With our Battery Service Package (BSP), if your laptop battery is found to be defective, a replacement battery will be provided — even once every year, if needed.

International Support²

Remote working is the new normal. Our global support network ensures worry-free laptop operation and productivity for your employees, whether they're simply working at home for the day or traveling the world on business.³

Service Account Manager¹

Our professional and responsive technicians dedicated to your needs — so our service always comes with that personal touch.

Onsite Setup Service¹

Save your IT team's time for more critical tasks by letting us handle desktop and monitor setup at your business location.

Let ASUS support you on your path to upgrade your teams and business to incredible!

Request a sales contact <https://www.connect.asus.com/ContactSales>

Learn more at https://www.asus.com/support/Premium_Care

Terms and conditions apply. <https://www.asus.com/support/FAQ/1041573>

Explore more ASUS Business products and solutions at <https://www.asus.com/business/>

Disclaimer:

1. Availability or offering may vary by country. Please contact ASUS local sales for more details.

2. International Support only available for commercial laptops, including ASUS ExpertBook and ASUS Chromebook, and availability may vary by country. Please check availability [here](#) or contact ASUS local sales for more details.

3. Service levels and response times for International Support may vary depending on your geographic location.

