

Terms & Conditions for 'Network ASUS x Surfshark Promotion'

Participation in this promotion is deemed acceptance of these Terms and Conditions.

The Promoter is ASUS Australia Pty Ltd ABN 81 148 073 858 ('ASUS') reserves the right to alter the incentive, product offerings and specifications at any time, without notice.

Offer is only open to residents of Australia and New Zealand. Employees and the immediate families of the Promoter and its agencies (including but not limited to ASUS resellers) associated with this promotion are ineligible. This offer pertains only to relevant Australian and New Zealand stock sold at participated resellers and is not valid for products purchased from overseas. To be eligible to the 3-months free Surfshark One trial, consumers must purchase one or more of the ASUS networking products from an authorised and participating ASUS retailer/reseller within ANZ.

The duration of this promotion is between **18th November 2024** and close of business on **31st January 2025** ("Promotional Period").

- Participating products must be ordered and paid within the offer promotional period.
- Upon registering on the ASUS online form, the Surfshark offer code will be sent via oppromotion@asus.com within 8 weeks after the promotion completed.
- Claims cannot be made on back orders.
- This offer is not valid for rental or leasing agreements.
- Redemption is not transferable, assignable or exchangeable for other goods or services.

In order to make a valid redemption for the Surfshark offer code, participants must follow the below steps and upload their claim using the online section for redemption; the redemption must contain mandatory proofs of ownership and a mandatory proof of purchase. No other claim mechanism is valid:

Steps to redeem Surfshark offer code:

1. Fill out your details using the online form.
2. Take a photo of the serial number that is printed on the product itself as mandatory proof of ownership and upload online*.
3. Scan or take a photo of the original invoice as mandatory proof of purchase and upload online**.

***NO PHOTOS WILL BE ACCEPTED OF THE BOX ONLY, OR SERIAL NUMBERS STILL ATTACHED TO THE BOX. PHOTOS MUST BE OF SERIAL NUMBERS PRINTED ON THE BACK OF THE ACTUAL PRODUCT.**

**The invoice must contain legible and legit details of the store including store name, ABN, address, phone number and product code or name.

- All claims must be received on or prior to: 14th February 2025 to qualify. No extensions will be given under any circumstances.
- Incomplete, indecipherable, or illegible claims will be deemed invalid.
- It is the responsibility of the claimant to provide the correct email address in order to receive the Surfshark offer code.
- Entries will be deemed void if forged, manipulated or tampered with in any way. The purchase date is determined by the date of the store tax invoice submitted by the customer with the claim.
- The Promoter reserves the right, at any time, to verify the validity of claims (including contacting the place

of purchase) and claimants (including a claimant's identity, age and place of residence) and to disqualify any claimant who submits a claim that is not in accordance with these Terms and Conditions or who tampers with the claim process.

- All claims are subject to verification by ASUS. ASUS reserves the right to reject any claim which does not comply with these terms and conditions.
- If there is a dispute as to the identity of a claimant, the Promoter reserves the right, in its sole discretion, to determine the identity of the claimant.
- The Promoter accepts no responsibility for late, lost or misdirected entries or other communications.
- The Promoter's decision is final and binding - no correspondence will be entered into.
- Claimants must retain a copy of their tax invoice for all claims as proof of purchase. Failure to produce the proof of purchase for all claims when requested may, in the absolute discretion of the Promoter, result in invalidation of ALL of a claimant's claims and forfeiture of any right to the incentive. The tax invoice must clearly specify the store of purchase, tax invoice number and purchase date.
- The Promoter assumes no responsibility for any failure to receive a claim or for inaccurate information or for any loss, damage or injury as a result of technical or telecommunications problems, including security breaches.
- The Promoter accepts no responsibility for any tax implications that may arise from this promotion. Independent financial advice should be sought by the claimant.
- The Promoter collects personal information in order to conduct the Promotion. If the claimant checks the appropriate box on the online claim form, the Promoter may, for an indefinite period unless otherwise advised, use the information for promotional, marketing and publicity purposes including sending electronic messages or telephoning the entrant. Claimants should direct any requests to update or correct information to the Promoter. All claims become the property of the Promoter.
- All images are for illustration purposes only.
- ASUS makes every effort to ensure the accuracy of all information but takes no responsibility for any editorial, photographic or typographic errors.
- Participants can address their enquiries to the promoter only to: oppromotion@asus.com, no other mechanism of communication is allowed.

Steps to redeem Surfshark offer code:

1. Visit surfshark.com/partnerships-offer
2. Enter your coupon at "Enter your coupon code" and click Get Surfshark
3. Complete your purchase by entering your details and enjoy your safer digital everyday!

Please note that the 3-month free Surfshark One trial automatically enrolls into a 1-year plan unless cancelled. The user will be eligible for free trial if:

- The user doesn't have an active subscription
- The user is not using the same credit card (the same credit card can be used to get free trial only once)
- The user is not using a prepaid or virtual card
- The user hasn't used our services in the last 3 months
- The user is not using / hasn't used free trial option in mobile apps in the last 3 months

Please go to <https://surfshark.com/terms-of-service> to read Surfshark T&Cs.