



Graphics Card

Warranty Card

Warranty regulations are different depending on regions.

Please check with your local support site.

ASUS Warranty Information Form

Mr/Mrs./Ms/Miss: _____

Telephone Number: _____

Address: _____

E-mail: _____

Purchase Date: _____ / _____ / _____ (DD/MM/YYYY)

Dealer's Name: _____

Dealer's Telephone Number: _____

Dealer's Address: _____

Serial Number



Important: Please store this card in a secured location for future reference. ASUS reserves the right to request this document before accepting repair requests. ASUS warranty does not affect or limit your mandatory statutory rights.

This ASUS manufacturer warranty (hereafter referred to as the “Warranty”) is granted by ASUSTeK Computer Inc. (hereafter referred to as “ASUS”) to the purchaser (hereafter referred to as “You”) of the ASUS graphic card (hereafter referred to as the “Product”). This Warranty is being delivered with the Product, subject to the following terms and conditions. ASUS accredited Service Agents and Repair Centers will provide the services covered under this Warranty.

Warranty Period of the Product

This warranty applies for the period of 36 months from the date the product was first purchased by an end-customer (“Date of Purchase”). If proof of purchase cannot be provided, the manufacture date as recorded by ASUS will be deemed to be the start of the Warranty Period.

Statutory Rights

This warranty is given independently of any statutory rights that may apply in the country of purchase and does not affect or limit such statutory rights in any manner whatsoever.

1. General

ASUS warrants the Product to be free from defects in workmanship and materials for the Warranty Period. The Warranty does not cover bundled accessories, which were delivered together with the Product such as: cables, adapter, game , etc. If the Product fails during normal and proper use within the Warranty Period, ASUS, at its discretion, will repair or replace the defective parts of the Product, or the Product itself, with new or reconditioned parts or products that are functionally equivalent or superior to those originally supplied.

This Warranty applies only if the Product was newly manufactured on the Date of Purchase and not sold as used, refurbished or manufacturing seconds. Please keep the original purchase invoice and this warranty card for future service request. This Warranty does not include failure caused by improper installation, operation, cleaning or maintenance, accident, damage, misuse, abuse, non-ASUS modifications to the product, any third party software programs, normal wear and tear or any other event, act, default or omission outside ASUS’ control. For further details, see section 5 of this Warranty Card.

All components that an ASUS Service Center repaired or replaced will be under

warranty for three months or for the remainder of the warranty period, whichever is applicable.

If the Product is under Warranty, You hereby agree to transfer the ownership of replaced defective parts and such parts shall automatically become the property of ASUS.

2. Software Support

Any software delivered with the Product is provided "as-is". ASUS does not guarantee uninterrupted or error-free operation of any software provided with the Product.

This warranty covers the hardware of the Product. ASUS will provide technical support for the Product's preinstalled software only when it concerns the proper functioning of the hardware. For other problems with the software, we advise You to review the user manuals, the ASUS support web site and/or other online resources. Third party software may require support from the respective vendors.

3. Customer responsibility

When using the Product:

- Read the user manual first and use the Product only according to the user manual.
- Do not remove thermal module, reassemble thermal module may cause contact defective and damage components.
- Please check the manual and the ASUS support website for troubleshooting solutions, before contacting the customer service.
- Technical support E-mail Address can be found at <http://www.asus.com/support>

4. Warranty Service

Please go to the Dealer where you purchased your product to pursue this ASUS warranty.

In any case that the above mentioned dealer could not help you pursue ASUS warranty, please visit ASUS service center website at [http://www.asus.com/support contact-ASUS](http://www.asus.com/support/contact-ASUS) for detailed contact information.

5. Exclusions from this limited Warranty Service

ASUS does not warrant uninterrupted or error-free operation of this Product. The

warranty only covers technical hardware issues during the Warranty Period and in normal use conditions. It applies to firmware issues but not to any other software issues or customer induced damages or circumstances such as but not limited to:

- (a) Damage caused to this Product(s) by you or any non-authorized third party.
- (b) The serial number of the Product, components or accessories has been altered, cancelled or removed.
- (c) Obsolescence.
- (d) Damage (accidental or otherwise) to the Product that does not impact the Product's operation and functions, such as without limitation to rust, change in color, texture or finish, wear and tear, and gradual deterioration.
- (e) Damage to the Product caused by war, terrorism, fire, accident, natural disaster, intentional or accidental misuse, abuse, neglect or improper maintenance, and use under abnormal conditions.
- (f) Damage to the Product caused by improper installation, improper connection or malfunction of a peripheral device such as printer, optical drive, network card, or USB device, etc.
- (g) Damage to the Product caused by an external electrical fault or any accident;
- (h) Damage to the Product resulting from use outside of the operation, storage parameters, or environment detailed in the User's Manual.
- (i) Damage to the Product caused by third party software or virus(es); or there is software loss or data loss that may occur during repair or replacement.
- (j) Unusability due to forgotten or lost security passwords.
- (k) Unusability of or damage to the Product caused by contamination with hazardous substances, diseases, vermin, or radiation.
- (l) Fraud, theft, unexplained disappearance, or damages/detrimental circumstances caused by an willful act of the customer.
- (m) Damage to the Product that arises from cryptocurrency mining or related activities unless the model is especially designed for mining.

6. Limitation of Liability

Except as provided in this warranty and to the maximum extent permitted by law, ASUS is not responsible for direct, special, incidental or consequential damages resulting from any breach of warranty or condition, or under any other legal theory, including but not limited to loss of use; loss of revenue; loss of actual or anticipated profits (including loss of profits on contracts); loss of the use of money; loss of

anticipated savings; loss of business; loss of opportunity; loss of goodwill; loss of reputation; loss of, damage to or corruption of data; or any indirect or consequential loss or damage whatsoever caused including the replacement of equipment and property, any costs of recovering or reproducing any data stored on or used with the Product. The foregoing limitation shall not apply to death or personal injury claims, or any statutory liability for intentional and gross negligent acts and/or omissions by ASUS. Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages; to the extent such jurisdiction is governing this Warranty the above limitations do not apply to You.

7. Privacy

It is necessary for ASUS to collect, process, and use Your personal data in order to facilitate the requested service; and for this purpose Your personal data may be transferred to, stored, processed or used by ASUS' affiliated companies or ASUS' service providers who may be located in a different country to you. ASUS committed that all said transfer, storage, process or use of Your personal data shall be subject to applicable laws on privacy protection and personal data security and the "ASUS Privacy Policy". Please access and read the ASUS Privacy Policy at: <http://www.asus.com/Terms of Use Notice Privacy Policy/Privacy Policy/>.

8. Out-of-Warranty cases

Returning the Product to the ASUS Repair Center during the Warranty Period does not automatically mean that it will be repaired free of charge. Upon receiving Your Product, ASUS reserves the right to check the validity of Your Warranty and Your request for Warranty service. If the Warranty Period has lapsed or if any of the exclusions in clause 5 apply, Your request will be deemed out of warranty ("OOW").

If Your service request is OOW and if your product is repairable under ASUS' evaluation, a Service Charge List with an offer for repair will be provided to You, which You may accept or reject. If You accept the repair and the service charge list, ASUS will repair your product accordingly. After the repair finished, we will provide You with an invoice for the repair labor, spare parts and other costs stated in the Service Charge List, provided that you shall pay accordingly within 14 days of the invoice's issue date.

9. Abandoned Property

After Your Product has been repaired/replaced, or if You do not agree to the repair offer, ASUS will return your repaired Product/product replacement via the agreed

RMA method. If You do not pick up Your Product, or if delivery is not possible at the address provided by You, ASUS will send You a notice at the address You provided when requesting the service. If You still failed to pick up the Product within a period of 90 days from sending the notice, ASUS reserves the right to claim damages from you, including the cost of storage; to dispose the product in accordance with the applicable laws and regulations; and any statutory right of lien for unpaid charges.

10. Warranty and Support

This Warranty applies in the country of purchase.

You acknowledge that in this warranty:

- Service procedures may vary by country.
- Some service and/or spare parts may not be available in all countries.
- Some countries may have fees and restrictions that apply at the time of service, please visit the ASUS Support site at <http://www.asus.com/support> for more details.
- Certain countries may require additional documentation, such as proof of purchase or proof of proper importation, prior to performing Warranty and Support, please visit the ASUS Support site at <http://www.asus.com/support> for more details.

To enjoy comprehensive warranty service, visit ASUS Service Center website at <http://www.asus.com/support/contact-ASUS> for detailed locations.

ASUS reserves the right to interpret the provisions in this ASUS Warranty Information. The information in this warranty card may change without prior notice. Please visit the ASUS Support site at <http://www.asus.com/support> for current and complete ASUS warranty information.

ASUS contact details

This warranty is provided by:

ASUSTeK Computer Inc.

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Taipei 112, Taiwan

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